

Setup & Training

MyEROAD ( Web )

EROAD ELD

Clarity Dashcam

Hardware (In-cab OBU)

API Developer Resources

## Clarity Dashcam

Protect your fleet with Clarity Dashcam

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## Update: Replay Request Video timeline

USA > Clarity Dashcam > Update: Replay Request Video timeline

Video requests just got easier to manage. MyEROAD's new timeline feature shows you exactly when a vehicle was operating, so you can target your requests for videos from these specific times.

When you request a video in Replay, you'll now see a timeline:

Request Video

Video requests are processed when the camera is online (i.e. vehicle ignition on and in coverage)

Vehicle: Your vehicle | Date: 28 Nov 2021

Time: 12:45:07 PM | Timezone: Your timezone

Video availability

7am 8am 9am 10am 11am 12pm 1pm 2pm 3pm 4pm 5pm 6pm

Available recording: 12:34:38 pm - 12:55:59 pm

Video length:  20 sec  1 min

Cancel Request video

The colored sections of the timeline show you when the vehicle and dashcam were operating.

### To request a video from a specific time:

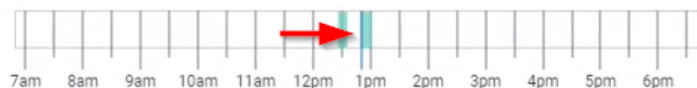
1. In Replay, click Request video in the upper-right corner

Request video

2. Enter the vehicle, date, and time related to your requested footage

3. **NOTE:** If video was captured within 6 hours of your selected time, it will appear in the timeline.

Video availability



Available recording: 12:49:52 pm - 01:01:21 pm

4. Use the timeline to specify the time of your requested 20-second or 1-minute video clip

5. Click **Request video**

MyEROAD will send you an email when the requested footage is in Replay.